

**Department of Law, Criminal Division** 310 K Street Suite 601, Anchorage, AK 99501 Phone: (907) 269-6250 Fax: (907) 269-7939

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to the property, services, or benefit, and the value of the property, services or benefit was more than \$500 but less than \$25,000.

All of which is a Class C Felony offense being contrary to and in violation of AS 47.05.210(a)(1) and against the peace and dignity of the State of Alaska.

## COUNT II

That in the Third Judicial District, State of Alaska, on or between November 2013 and February 2015, at or near Anchorage, RACHEL ANNE DOSSMAN knowingly made a false entry or falsely altered a medical assistance record. 8

All of which is a Class A Misdemeanor offense being contrary to and in violation of AS 47.05.210(a)(5) and against the peace and dignity of the State of Alaska.

The undersigned swears under oath this Information is based upon a review of the investigative material developed to date by Medicaid Fraud Control Unit (MFCU) investigators in investigation case number 0644701.

14 Rachel Dossman provided services as a personal care attendant ("PCA") to her 15 father, T.D., from at least September 2013 through August 2017 through PCA agency 16 McKinley Services. In order to participate in the Medicaid program as a PCA and provide PCA services to Medicaid recipients, Dossman had to complete training and 17 receive a certification. See 7 ACC 130.220. Pursuant to 7 AAC 105.220(a)(1), as 18 enacted through Alaska Statute Title 47, any person who provides medical services to a 19 recipient or who bills the state for his or her services agrees to "comply with all 20 applicable federal and state laws related to providing medical or medically related 21 services to Medicaid recipients in this state." See also 7 ACC 105.210(b)(3)(requiring 22 that anyone seeking enrollment with the state to provide Medicaid services agree to 23 follow all state and federal applicable laws). Dossman was certified by the State to work 24 as a Medicaid-based PCA through McKinley Services during the time period of 25 September 2013 through August 2017.

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When providing services to a Medicaid recipient, all providers, which includes the licensed PCA agency and their employees, are required by 7 AAC 105.230(a) to "maintain accurate financial, clinical, and other records necessary to support the services 3 for which the provider requests payment. The provider shall ensure that the provider's 4 staff, billing agent, or other entity responsible for the maintenance of the provider's 5 financial, clinical, and other records meet the requirements of this section." Included 6 among the documentation a PCA or their agency is required to maintain are documents 7 that demonstrate that services were provided to a recipient and permit the disbursements 8 of Medicaid payments. The PCA or agency is not only required to maintain records of 9 the treatment that was provided to the recipient, but are also required to maintain 10 documentation regarding the "specific services provided" and the "date on which the service was provided." 7 AAC 105.240 requires the care provider to produce the abovereferenced documentation upon request by an authorized agency, such as MFCU. 12

PCAs are enrolled in Medicaid as home-based health care providers. The Alaska 13 Medicaid Program pays PCAs to provide services of daily living to Medicaid recipients, in order to allow Medicaid recipients to stay in their home rather than be placed in an assisted living home-type setting. Medicaid recipients are evaluated for medical needs by an employee of the Department of Health and Social Services ("DHSS") and the recipient 17 is then authorized to hire a PCA to provide home-based healthcare services. The PCA provides the approved level of services and then contemporaneously fills out a timesheet 19 for the work performed—including the date and time that the services were provided. The timesheet is initially submitted to the licensed PCA agency—in Dossman's case, to McKinley Services. McKinley Services uses its own timesheet forms, on which the PCA 22 documents the dates and hours worked, as well as the specific tasks provided to the 23 recipient; the PCA and recipient then sign and date the timesheets. The agencies use the 24 timesheets provided by the PCA as the documented basis for the amount the agency bills to Medicaid for the services provided; the agencies maintain a copy of that timesheet in accordance with the above-stated regulations. Typically, Medicaid pays approximately 26

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\$24 an hour to the agency for the service, and the agency is required to pay the PCA at least half of that amount.

In the current case, MFCU received a tip from an FBI agent that Medicaid 3 recipient T.D. might be engaged in Medicaid fraud with his PCA Rachel Dossman, 4 specifically by billing Medicaid for PCA services that were neither medically necessary 5 nor provided. During the course of the investigation into the potential fraud, a MFCU 6 analyst looked at the Medicaid claims related to T.D. and found several instances where 7 Dossman had submitted timesheets indicating that she provided PCA services to T.D. 8 while either she or T.D. was in the hospital. PCA services are generally required to be 9 provided in the patient's home, and therefore cannot be validly provided while a recipient 10 (or a PCA) is hospitalized. Each of the McKinley timesheets filled out by Dossman during these time periods clearly state that "PCA services can't be provided while the 11 client is in an assisted living home, nursing home or at the hospital." Hospital records for 12 both T.D. and Dossman were reviewed as well, confirming the "overlap" in PCA services 13 allegedly provided while either T.D. or Dossman were in the hospital. 14

Specifically, T.D. was in the hospital from November 7, 2013 until November 10, 2013. Dossman submitted timesheets to PCA agency McKinley Services claiming to have provided PCA services to T.D. every day during this time. On the timesheet submitted for this time period, Dossman claimed to have provided assistance with toilet use, dressing, meal preparation, shopping, housework, laundry and medication. As a result, Medicaid was billed for, and paid, \$339.72.

T.D. was also in the hospital from December 9, 2013 until December 15, 2013.
Dossman submitted timesheets to PCA agency McKinley Services claiming to have
provided PCA services to T.D. every day during this time. On the timesheet submitted
for this time period, Dossman claimed to have provided assistance with toilet use,
dressing, meal preparation, shopping, housework, laundry and medication. As a result,
Medicaid was billed for, and paid, \$554.28.

T.D. was in the hospital from January 21, 2014 until January 27, 2014. Dossman
submitted timesheets to PCA agency McKinley services claiming to have provided PCA

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services to T.D. every day during this time. As a result, Medicaid was billed, and paid, \$578.12 for PCA services allegedly provided during this time. On the timesheet submitted for this time period, Dossman claimed to have provided assistance with toilet use, dressing, meal preparation, shopping, housework, laundry and medication. In April 2017, certain claims related to this period of time were voided, and Medicaid was refunded \$435.08 by McKinley Services. Therefore, there remains \$143.04 of outstanding fraudulent billing from this time period, with an additional \$435.08 of fraudulent submissions made by Dossman, but later repaid to Medicaid by the PCA agency.

T.D. was in the hospital from March 3, 2014 until March 6, 2014. Dossman 10 submitted timesheets to PCA agency McKinley Services claiming to have provided PCA services to T.D. every day during this time except for March 4<sup>th</sup>. On the timesheet submitted for this time period, Dossman claimed to have provided assistance with toilet use, dressing, meal preparation, shopping, housework, laundry and medication. As a result, Medicaid was billed \$220.52 for PCA services allegedly provided during this time. In April 2017, certain claims related to this period of time were voided, and McKinley Services refunded Medicaid \$53.64. Therefore, there remains \$166.88 of outstanding fraudulent billing from this time period, with an additional \$53.64 of fraudulent submissions made by Dossman, but later repaid to Medicaid by the PCA agency. 18

According to Providence Hospital records, Rachel Dossman was in the hospital 19 from February 13, 2015 until February 17, 2015. Dossman submitted timesheets to PCA 20 agency McKinley services claiming to have provided PCA services to T.D. every day 21 during this time. As a result, Medicaid was billed for, and paid, \$396.50. During this 22 same period of time, also Dossman submitted a timesheet wherein she claimed to have 23 provided PCA services to a different patient, C.D., on February 15, 2015. In addition to 24 Dossman being in the hospital during this time, she claimed to have provided services on February 15<sup>th</sup> to both C.D. and T.D. at the same time, claiming to have provided services 25 to C.D. from 10:00 am until 12:00 pm and to T.D. from 8:00 am until 12:00 pm on the 26 same day. 27

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As a result of Dossman submitting these fraudulent timesheets, Medicaid paid \$2,089.14 in PCA services allegedly performed while either PCA recipient T.D. or PCA Dossman was in the hospital. \$488.72 worth of those claims were later voided by Medicaid, and repaid by McKinley Services; however, Dossman submitted fraudulent timesheets asserting she had performed work that would merit payment of \$2,089.14 to the PCA agency.

6 On June 15, 2018, MFCU investigators interviewed Dossman. The investigators 7 showed Dossman timesheets correlating to the dates where either T.D. or Dossman were 8 in the hospital. Dossman claimed that on three of the timesheets, the signature at the 9 bottom was not hers. Dossman indicated she believed one of her sisters signed the 10 timesheets for her; Dossman could not explain why her sister would do so, nor could she explain what benefit her sister would obtain from doing so. She denied knowing about 11 the submission of these timesheets, despite the fact that the money from her PCA services 12 was direct deposited into her account. Dossman stated that it appeared that the writing on 13 the timesheets, other than the signature, was her writing. Dossman indicated that she had 14 received poor training from McKinley Services and was not trained that she could not bill 15 while a patient was in the hospital. Dossman denied having seen the highlighted 16 statement on each of the timesheets which stated "PCA services can't be provided while 17 the client is in an assisted living home, nursing home or at the hospital." She also denied 18 ever noticing the statement at the bottom of each timesheet, right above the signature, 19 which stated: "this is to certify the tasks were accomplished and are authorized in this 20 consumer's service plan. Misrepresentation constitutes FRAUD. The reimbursement is 21 based on tasks accomplished and hours not worked."

At the end of the interview, Dossman stated that she did not know why she filled out the timesheets claiming to provide services while either she or T.D. were in the hospital, but that she "just did it," and did not have an excuse for doing so. She said she could not make excuses for it, and knew what she did was wrong and that she should not have done it.

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4	BAIL INFORMATION
1	Based on a review of APSIN, the defendant has the following convictions in the
2	State of Alaska:
3	CONV. CONVICTING COURT FOS FEL ATN
4	COURT DATE CHARGE DOCKET ID
5 6	DAN08/26/14DISORDERLY CONDUCT - CREATE HAZARD 3AN-14-5273YN114886188DBE08/30/06DUI - OPERATE VEHIC UNDER INFL ALC 4BE-06-1214YN110019141DAN01/06/06REFUSAL TO SUBMIT TO CHEMICAL TEST 3AN-05-8390NN109541169
7	Dated at Anchorage, Alaska, this 20th day of June, 2018.
8	
9	JAHNA LINDEMUTH
10	ATTORNEY GENERAL
11	D.v.
12	By: Jenna L. Gruenstein
13	Assistant Attorney General Alaska Bar No. 0912086
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